

## **\*\*Signing Up for Service\*\***

When signing up for Service we require either Proof of Ownership or Rental/Lease Agreement; along with two forms of identification (one picture and one non-picture) for each applicant.

If you are unable to provide the information at the time of signing up for Service, we will be unable to start service until the documentation is provided to us.

To receive same day service all documentation and fees must be received prior to 2:00 p.m.



# CENTRAL ELMORE WATER & SEWER AUTHORITY

716 U.S. HIGHWAY 231 WETUMPKA, AL 36093  
 POST OFFICE BOX 816 WETUMPKA, AL 36092  
 PHONE: 567-6814 FAX: 567-5556

EMAIL: [cewsa@cewsa.com](mailto:cewsa@cewsa.com) WEBSITE: [www.cewsa.com](http://www.cewsa.com) IVR: 866-261-7608



IN APPLYING FOR AND/OR ACCEPTING WATER SERVICE FROM CENTRAL ELMORE WATER & SEWER AUTHORITY, I DO HEREBY AGREE AND GUARANTEE THAT I SHALL ABIDE BY ALL RULES AND REGULATIONS OF THE CORPORATION AS CURRENTLY EXISTING AND AS LAWFULLY AMENDED IN THE FUTURE. I ACKNOWLEDGE THAT A COPY OF THE RULES & REGULATIONS HAS BEEN MADE AVAILABLE TO ME PRIOR TO SIGNING THIS APPLICATION & AGREEMENT. I UNDERSTAND THAT A COPY OF THE RULES & REGULATIONS ARE AVAILABLE FOR MY REVIEW AT THE CORPORATE OFFICE OR THEY CAN BE VIEWED AT CEWSA.COM. I UNDERSTAND THAT EXECUTION OF THIS APPLICATION & AGREEMENT BINDS ME TO ABIDE BY SPECIFIC RULES & REGULATIONS OF THE CORPORATION INCLUDING, BUT NOT LIMITED TO, SPECIFIC REQUIREMENTS REGARDING THE INSTALLATION AND THE MAINTENANCE OF THE WATER SYSTEM LOCATED ON MY PROPERTY. THE UNDERSIGNED ACCEPTS THE FEE CHARGED AS A LAWFUL DEBT AND PROMISES TO PAY SAID FEE INCLUDING THE COST OF COLLECTION, ATTORNEY FEES, AND COURT COSTS IF SUCH BE NECESSARY, WAIVING NOW AND FOREVER THE RIGHT TO CLAIM EXEMPTION UNDER THE CONSTITUTION AND LAWS OF THE STATE OF ALABAMA, OR ANY OTHER STATE. FAILURE TO SETTLE AN OUTSTANDING DEBT COULD RESULT IN A NEGATIVE ENTRY AGAINST YOUR CREDIT REPORT.

\_\_\_\_\_  
SIGNATURE OF APPLICANT

\_\_\_\_\_  
SIGNATURE OF CO-APPLICANT

\_\_\_\_\_  
SIGNATURE OF CEW&SA WITNESS

\_\_\_\_\_  
DATE SIGNED

**For Business Only**

For value received, I, \_\_\_\_\_, of \_\_\_\_\_, unconditionally guarantee and promise to pay to  
Guarantor Name of Business  
 CEW&SA any indebtedness incurred on or after the above stated date, for services provided under this agreement.  
 Signature of Guarantor: \_\_\_\_\_

\_\_\_\_\_  
Service Address City Zip

**APPLICANT:**

Name: \_\_\_\_\_  
 Soc. Security No: \_\_\_\_\_  
 Driver's License: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_  
 Primary Number: \_\_\_\_\_  
 Alternate Number: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

E-Bill:  YES  NO

**CO-APPLICANT:**

Name: \_\_\_\_\_  
 Soc. Security No: \_\_\_\_\_  
 Driver's License: \_\_\_\_\_  
 Date of Birth: \_\_\_\_\_  
 Primary Number: \_\_\_\_\_  
 Alternate Number: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

Billing Address: \_\_\_\_\_

\_\_\_\_\_  
City State Zip Code

**FOR CEW&SA USE ONLY**

ACCOUNT NUMBER	_____
METER NUMBER	_____
TYPE OF SERVICE	_____
DATE FOR TURN ON	_____
DEP. TRANSFER FROM	_____
<b>APPLICABLE FEES</b>	
SECURITY DEPOSIT	\$ _____
SERVICE FEE	\$ _____
TAP FEE	\$ _____
IMPACT FEE	\$ _____
ADMINISTRATION FEE	\$ _____
FIRE HYDRANT FEE	\$ _____
TEMPORARY SERVICE	\$ _____
METER RELOCATION FEE	\$ _____
OTHER	\$ _____
PAYMENT CASH CHECK MO. TYPE: CREDIT OTHER	
A convenience fee for all credit card transactions.	

NOTES: \_\_\_\_\_

ALL WATER BILLS ARE DUE ON THE DUE DATE SHOWN. OUTSTANDING BALANCES ON ACCOUNTS AT 3:00 PM OF DATE DUE WILL RECEIVE A 10% PENALTY. ANY ACCOUNT WITH A TWO (2) MONTH DELINQUENT BILL WILL HAVE SERVICE DISCONNECTED SEVEN (7) DAYS AFTER DUE DATE. A DISCONNECT FEE AND PAYMENT OF BALANCE IN FULL MUST BE PROVIDED PRIOR TO SERVICE BEING RESTORED. NO PARTIAL PAYMENT WILL BE ACCEPTED ONCE AN ACCOUNT IS DISCONNECTED. IF YOU DO NOT RECEIVE A BILL, PLEASE CONTACT OUR OFFICE AS SOON AS POSSIBLE. FAILURE TO RECEIVE A BILL DOES NOT VOID PENALTIES AND/OR DISCONNECTION. WHEN MAILING PAYMENTS PLEASE ALLOW AMPLE TIME FOR DELIVERY. A DEPOSITORY IS AVAILABLE OUTSIDE FOR AFTER HOURS.

PLEASE CALL 334-567-6814 AFTER HOURS OR IN CASE OF AN EMERGENCY

## DEFINITION OF TERMS

<b>SECURITY DEPOSIT</b>	A SET AMOUNT GIVEN TO GUARANTEE PAYMENT OF A CUSTOMER'S FINAL BILL WHEN SERVICES ARE TERMINATED. THE BALANCE OF WHICH WILL BE REIMBURSED TO THE CUSTOMER AFTER TERMINATION OF SERVICES IF ALL OUTSTANDING BALANCES ARE PAID IN FULL.
<b>SERVICE FEE</b>	A FEE ASSESSED TO EACH NEW CUSTOMER WHEN ACQUIRING SERVICE AT A LOCATION WITH EXISTING WATER SERVICE.
<b>TAP FEE</b>	A FEE ASSESSED FOR EACH NEW SERVICE CONNECTION TO COVER THE AUTHORITY'S COST FOR MATERIALS, LABOR, ETC. ASSESSED WHEN IT IS NECESSARY FOR THE AUTHORITY TO INSTALL A TAP FROM THE AUTHORITY'S WATER MAIN TO THE CUSTOMERS METER BOX.
<b>IMPACT FEE</b>	A FEE ASSESSED FOR NEW SERVICES ONLY TO ASSIST THE AUTHORITY TO UPGRADE AND MAINTAIN THE SYSTEM TO DETER POTENTIAL WATER SHORTAGES AND/OR PRESSURE PROBLEMS, WHETHER SHORT OR LONG TERM, THAT MAY RESULT FROM THE RESULTING INCREASE IN DEMAND FOR SERVICES.
<b>ADMINISTRATION FEE</b>	A FEE ASSESSED TO CUSTOMERS REQUESTING A PROMISSORY NOTE FOR NEW SERVICE OR A PROMISSORY NOTE FOR A SERVICE LEAK.



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## CONSUMER'S DECLARATION TO NONEXISTENCE OF UNAPPROVED OR UNAUTHORIZED CROSS-CONNECTIONS

Central Elmore Water & Sewer Authority (CEW&SA) would like to inform its customers, who will be connecting to the public water supply, about unregulated cross-connections. A cross-connection is any physical connection whereby a potable water supply system is connected with any other water supply system. State Law prohibits prior connections to co-exist with the public water supply. Therefore, if your property has a well, cistern, spring, or any physical connection, and you wish to connect onto CEW&SA's public water supply, you must contact a CEW&SA inspector to inspect and verify the alternative water supply has been disconnected or measures taken to insure there is no threat of a cross-connection. CEW&SA will not allow connection until this inspection has been completed.

Complying with the provisions of Alabama Law which prohibits unregulated cross-connections, we hereby declare no cross-connections, auxiliary intakes, bypasses or interconnections as prohibited by State Law and by the policy of the Central Elmore Water & Sewer Authority exists upon premises at:

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and (we are, I am) the (owner, occupant) of said premise.

(We, I) further acknowledge receipt of this notice regulating cross-connections, auxiliary intakes, bypasses and interconnections, and do hereby agree not to permit any unapproved or unauthorized cross-connections, auxiliary intakes, bypasses and interconnections upon said premises. This also includes wells, cisterns, springs or any physical connection of any water pipe on premises where served by Central Elmore Water & Sewer Authority.

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_

Applicant: \_\_\_\_\_

Co-Applicant: \_\_\_\_\_

Date Signed: \_\_\_\_\_



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## AGREEMENT TO PAY

**AGREEMENT TO PAY:** I, the undersigned, accept the fee charged as a legal and lawful debt and agree to pay said fee, including any/all collection agency fees, (33.33%), attorney fees and/or court costs, if such be necessary.

### **\*\*Consent To Contact Debtors On Their Cell Phones:\*\***

You agree, in order for us to service your account or to collect monies you may owe, Central Elmore Water & Sewer Authority and/or our agents may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or emails, using any email address you provide to use. Methods of contact may include using pre-recorded/artificial voice messages and/or use of automatic dialing device, as applicable.

I/We have read this disclosure and agree that Central Elmore Water & Sewer Authority, its employees and/or agents may contact me/us as described above.

\_\_\_\_\_  
Applicant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co-Applicant

\_\_\_\_\_  
Date

\_\_\_\_\_  
CEW&SA Representative /Initial Only

\_\_\_\_\_  
Date



<b>RATES &amp; FEES</b>
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**DEPOSITS:**

RESIDENTIAL – HOMEOWNER	\$ 50.00
RESIDENTIAL – RENTER	\$ 150.00
COMMERCIAL	\$ 300.00

**FEES:**

SERVICE FEE	\$ 30.00
DISCONNECT FEE	\$ 60.00
ADMINISTRATIVE FEE	\$ 25.00
TAMPERING FEE – 1 <sup>ST</sup> OFFENSE	\$ 250.00
TAMPERING FEE – 2 <sup>ND</sup> OFFENSE	\$ 500.00
IMPACT FEE - RESIDENTIAL	\$ 1,000.00
IMPACT FEE - COMMERCIAL	\$ 1,200.00
TAP FEE – 3/4"	\$ 1,300.00
TAP FEE – 1"	\$ 1,600.00
TAP FEE – 1 1/2" OR GREATER	Actual Cost

**TEMPORARY SERVICES:**

SERVICE FEE	\$ 30.00
MINIMUM WATER BILL	\$ 17.16

**MONTHLY WATER RATES**

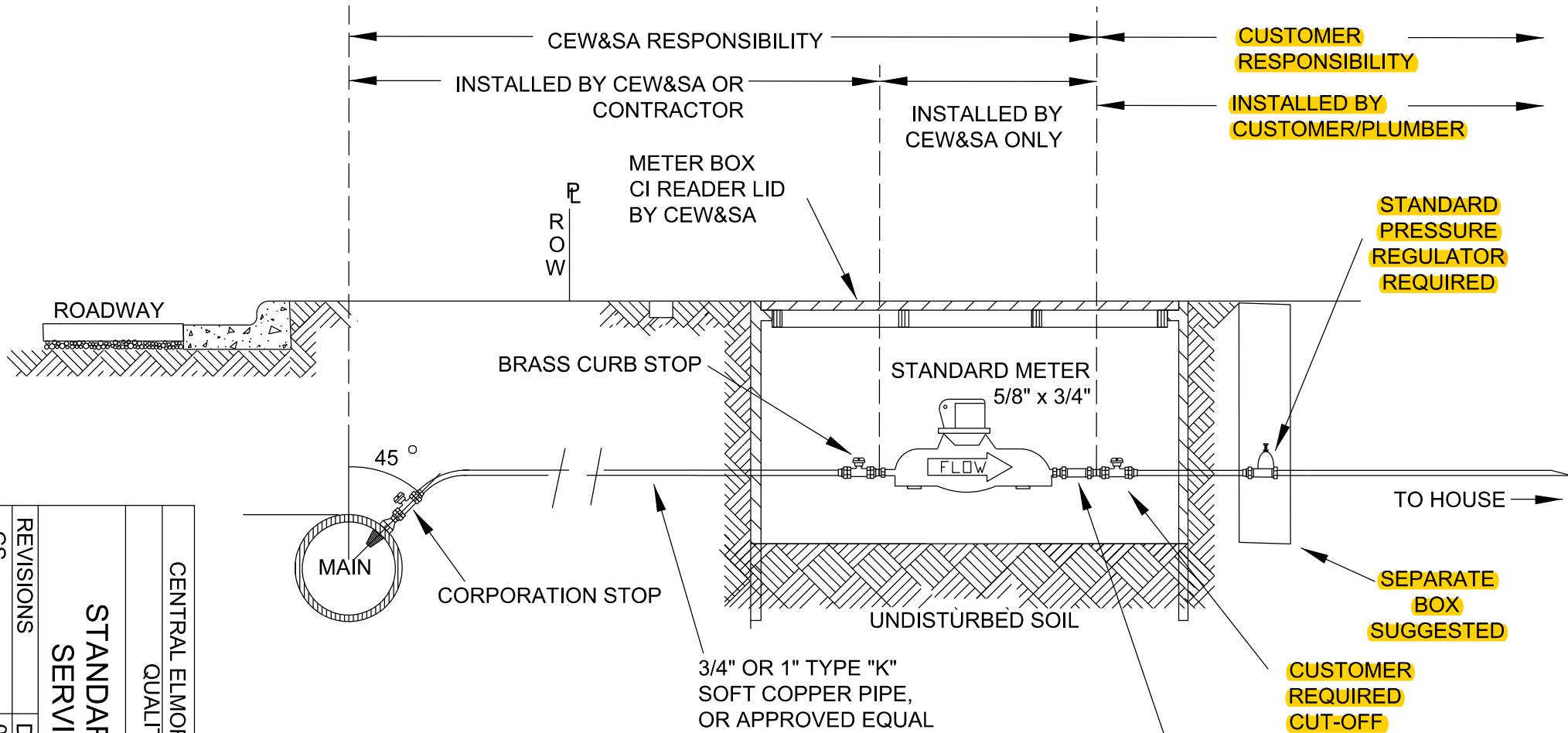
RESIDENTIAL – 0 GALLONS	\$16.50 + 4% UTILITY TAX
1 - 10,000 GALLONS	\$5.50 PER 1,000 GALLONS
10,001 - 20,000 GALLONS	\$5.75 PER 1,000 GALLONS
20,001 - 30,000 GALLONS	\$6.25 PER 1,000 GALLONS
OVER 30,000 GALLONS	\$6.75 PER 1,000 GALLONS
COMMERCIAL – UP TO 10,000 GALLONS	\$105.00 + 4% UTILITY TAX
OVER 10,000 GALLONS	\$4.50 PER 1,000 GALLONS

**BILLING SCHEDULE:**

	<u>MAILED</u>	<u>DUE</u>	<u>CUT-OFF DATE</u>
CYCLE 1: 57, 58, 59, 61, 63, 64, 65, 67, 69	11TH	26TH	3RD
CYCLE 2: 60, 62, 66, 68, 70, 71, 72, 73	18TH	3RD	11TH
CYCLE 3: 10, 11, 20, 30, 31, 32, 33, 34, 35, 36, 37, 40, 50 (43 FIRE HYDRANT METERS)	25TH	10TH	18TH
CYCLE 4: 44, 46, 47, 48, 49, 51, 52, 53, 54, 55, 56, 74, 75, 76	1ST	17TH	25TH

**NOTE:** A 10% LATE CHARGE WILL BE ADDED TO ANY UNPAID BALANCE AT 3:00 P.M. ON THE DUE DATE. BILLS ARE MAILED ON THE MAILING DATES ABOVE. SHOULD YOU NOT RECEIVE YOUR STATEMENT WITHIN FIVE (5) DAYS AFTER THE MAILING DATE, PLEASE CONTACT THE OFFICE. THERE IS A DISCONNECT FEE OF \$60.00 ONCE THE WATER HAS BEEN LOCKED OFF FOR NON-PAYMENT.

**\*\*FAILURE TO RECEIVE YOUR STATEMENT DOES NOT ELIMINATE LATE CHARGES OR DISCONNECTS\*\***



**NOTES:**

1. WATER METER AS MANUFACTURED BY NEPTUNE T-10 R900i PRO -CODER.
2. DIRECT TAP ALLOWED ON MAINS NO LARGER THAN 16" LINE.
3. METER BOX TO BE LOCATED UP TO 3 FEET ONTO CUSTOMER'S PROPERTY.
4. AT THE CUSTOMER'S EXPENSE, THE CUSTOMER IS REQUIRED TO INSTALL AND MAINTAIN THE SERVICE PIPING, PRIVATE CUT-OFF VALVE, AND PRESSURE REGULATOR ON THE CUSTOMER'S SIDE OF THE AUTHORITY'S METER/METER BOX.
5. THE AUTHORITY SHALL PROVIDE A CUT-OFF VALVE, METER/METER BOX, AND BACKFLOW PREVENTER ON IT'S SIDE OF THE SERVICE CONNECTION.
6. **THE PRESSURE REGULATOR IS THE RESPONSIBILITY OF THE CUSTOMER. THE CUSTOMER'S RESPONSIBILITY INCLUDES MAINTENANCE AND REPLACEMENT AS NEEDED OF THE PRESSURE REGULATOR. THE AUTHORITY WILL NOT BE HELD ACCOUNTABLE AT ANY TIME FOR THE REPLACEMENT COSTS OF PRESSURE REGULATOR, ANY COSTS ASSOCIATED WITH THE LACK OF PRESSURE REGULATOR OR THE FAILURE OF THE REGULATOR.**

<b>CENTRAL ELMORE WATER &amp; SEWER AUTHORITY</b>			
<b>QUALITY INTEGRITY SERVICE</b>			
<b>STANDARD 3/4" OR 1" WATER SERVICE INSTALLATION</b>			
REVISIONS	DATE	REVISIONS	DATE
CS	07/22/15	CS - METER TYPE	04/22/19